

"Hamakua Health Center is a progressive federally qualified health center held to the highest standards of quality in the care we provide."

*- Susan B. Hunt, MHA
Executive Director*

Hamakua Health Center, Inc.

Caring for 'Ohana, Caring for You

The Hamakua Health Center has a long, rich history along the Hamakua Coast. Our roots are firmly planted in our community, in the people, in our cultural diversity, in our sugar plantation heritage, in the very breath of our island home. Since 1966 when we began as the Hamakua Sugar Plantation Infirmary, families have chosen the Hamakua Health Center for comprehensive, primary care needs.

Today we are a progressive federally qualified health center held to the highest standards of quality in the care we provide. Over 35 talented and caring staff provide medical and behavioral health services. We also offer health education programs, case management, and assistance with becoming eligible for a variety of discounted medical, laboratory and prescription medication programs. Transportation to and from the Health Center is available for those who need it. All services are available to everyone regardless of an individual's ability to pay.

As a non-profit 501(c)(3) organization we are governed by a community based Board of Directors, a majority of whom are consumers of Hamakua Health Center services. This ensures that our patients have a strong voice in how our health center is operated.

Hamakua Health Center is able to bring an array of services to the communities we serve through private foundations, federal, state and county contracts and donations from individuals.

As we expand services in response to our communities' growing needs we ask your support for our Grant in Aide Application to fund our capital improvement needs.



Main Clinic Renovation & New Construction

**Capital Improvements:
\$3,000,000 Needed**

The Hamakua Health Center currently leases 6,500 square feet of outpatient clinic space from the Hawaii Health Systems Corporation at the Hale Ho'ola Hamakua campus in Honokaa. This facility is equipped with 10 exam rooms, a minor procedure room, an intake/EKG room and a centralized nurses' station and business office. In 2005, in response to growing community need, HHC expanded the number of medical providers from four to six and is now operating at maximum capacity with 2 exam rooms per provider and no physical space available for improving patient flow or further expansion.

The Health Center's Behavioral Health Services are integrated with primary medical care within the main clinic. Offices are located in a former surgical suite and are used for both therapy and administrative purposes. Approximately 11 percent of our patient population is diagnosed with depression, anxiety, substance abuse or some combination thereof. Currently we can accommodate two therapists who provide brief intervention therapy for the most acute cases. Long term individual and group therapy is unavailable due to staffing limits which are a direct result of lack of space to house additional therapists.

The Health Center owns the building and land at the site of the former Hamakua Sugar Company Infirmary across the street from the main clinic. The building is run down and badly in need of repair. In 2005, the building was inspected by a

structural engineer who indicated that the cost of renovating the existing structure would far exceed the cost to tear it down and build a new facility. The building contains asbestos floor tiles over a cement slab foundation containing clogged and broken plumbing. The original roof was not repaired but covered by a secondary roof, which now leaks. The building has other hazardous materials problems such as lead paint and crumbling lead lined walls, is termite infested and does not meet the new EPA cesspool guidelines for the Big Island rendering it unusable in its current state for housing expanded services.

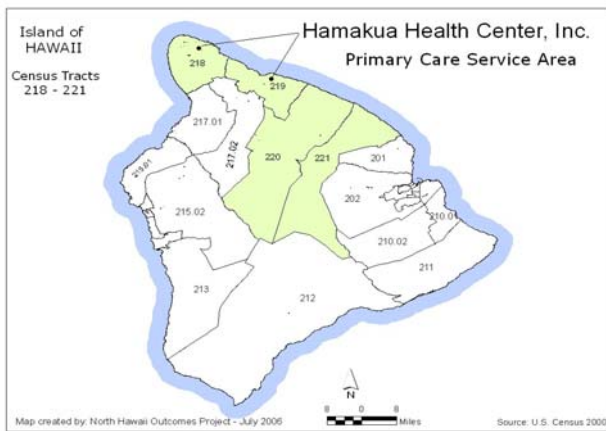
HHC Main Clinic Renovation - \$200,000

- **Opens additional exam/intake rooms**
- **Reconfigures patient flow for improved efficiency and patient satisfaction**

Rebuilding of Old Infirmary - \$2.8 Million

- **Expands capacity for Behavioral Health Services including office and meeting space for individual and group psychotherapy, substance abuse treatment, case management, Outreach and Social Support Services, i.e., transportation.**
- **Provides offices for Administrative Staff off-site and away from much needed clinical exam space in Main Clinic**

Service Expansion in North Kohala



**Start Up Operating Cash:
\$500,000 Needed**

Year One Start-Up Costs Include:

- Physician Recruitment and Relocation
- Staff Salaries and Benefits
- Medical and Office Supplies
- Social Services
- Utilities
- Rent
- Minor Renovations

Expansion to Census Tract 218 North Kohala Population Profile:

- Resident Population 6,038
- 2,900 Estimated number of patients
- 11,250 Estimated encounters
- 26% < 200% of Federal Poverty Level
- 13.2% Uninsured
- 23% < 18 years old
- 62% 18 – 64 years old
- 15% > 64 years old
- 31% Native Hawaiian
- 33% Caucasian
- 24% Asian
- 9% Pacific Islander

The North Kohala Community lost two, long-term primary care providers to retirement and relocation in 2006, leaving a single family practitioner to care for a population of at least 6,000 residents. Anticipating a looming, access to care crisis for North Kohala residents, Hamakua Health Center was asked by the North Kohala Community to open a satellite clinic in Kapa'au adjacent to the Kohala Hospital.

On August 1, 2006 Hamakua Health Center began Phase I providing minor renovations and safety upgrades, staff recruitment and limited financial support to the Kohala Family Health Center. An application was filed with the Federal Bureau of Primary Health Care to officially recognize the site as a satellite clinic of the Hamakua Health Center. Phase II began with the acquisition of Kohala Family Health Center on November 1, 2006. Federally Qualified Health Center status brings enhanced Medicare and Medicaid reimbursement and malpractice insurance under the Federal Tort Claims Act to the satellite, allowing Hamakua Health Center to increase the level of services to the community over the next year comparable to those services offered in Honokaa.

Hamakua Health Center, Inc. Profile 2006

Overview

- Community owned and governed 501(c)(3) established 1993
- Formerly the Hamakua Sugar Plantation Infirmary
- Became a Federally Qualified Health Center (FQHC) in 2001
- 37 full and part-time staff
 - 7 Medical Providers
 - 2 Behavioral Health Therapists
 - 5 Executive Staff
 - 6 Program Coordinator/Case Managers
 - 17 Business Office and Nursing hourly staff - members of the ILWU
- Primary Service Area - Districts of North Hilo, Hamakua and North Kohala
Census Tracts 218, 219, 220 and 221

Population Served

- Over 4,000 patients served
- 16,500 annual patient encounters
- 83% < 200% of Federal Poverty Level
- 11% have Behavioral Health Needs
- 21% Uninsured
- 19% Medicaid
- 17% Medicare
- 17% Native Hawaiian
- 42% Caucasian
- 10% Asian
- 21% Pacific Islander
- 3% Hispanic

Funding Profile

- Revenue All Sources 2006 \$3 million
- Net Income 2006 \$100,000
- 66% Income from Patient Services
- 19% Income from the Bureau of Primary Health Care
- 15% Income from other sources

Services Provided

- Primary and Urgent Medical Care
- Behavioral Health Services – Mental Health and Substance Abuse Screening, Treatment and Referral
- Women's Health
- Geriatric Care
- Family Planning
- Patient Education and Chronic Illness Management
- Discount and Free Medications
- Free Immunization Clinics for Children

Partners in Providing Care

- Hawaii State Department of Health
- Hawaii Health Systems Corporation
- Big Island Substance Abuse Council
- Lokahi Treatment Services
- Office for Social Ministry Mobile Care Project
- Hui Malama Ola Na Oiwī
- North Hawaii Community Hospital
- University Health Alliance
- AlohaCare
- HMSA