



"CARING FOR OHANA, CARING FOR YOU"



PHYSICIAN-PATIENT CONTRACT

Welcome and thank you for choosing our practice

We, as a Patient-Centered Medical Home, are committed to providing you with the best medical care based on your health needs. Our hope is that we can form a partnership to keep your whole self as healthy as possible.

What is a Patient-Centered Medical Home (PCMH)?

PCMH is a model of healthcare that focuses on the partnership between patients, their personal physician, and other health professionals who work together to provide for your health care needs. We use technology such as electronic medical records to communicate and coordinate your care for the best possible outcomes for you. You, the patient, are the most important part of our PCMH practice. When you work closely with us and take an active role in your health, we can both be sure that you are receiving the care you need. Simply put, it is a way to provide you with high quality of comprehensive, coordinated and more personal care for you.

<u>My care team and I will:</u>	<u>We trust you, as our patient, to:</u>
<ul style="list-style-type: none"> • Help you make the best decisions for your care. 	<ul style="list-style-type: none"> • Know that you are a full partner with us in your care.
<ul style="list-style-type: none"> • Provide care for any short-term illness, long-term chronic disease, and your over-all-well-being. 	<ul style="list-style-type: none"> • Give continual feedback to help us optimize your care experience.
<ul style="list-style-type: none"> • Learn about you your family, your health goals and preferences so that we can suggest personalized treatments that make sense for you – every time you seek care. 	<ul style="list-style-type: none"> • Come to each visit with any updates on medications, dietary supplements or remedies that you are using, as well as any questions you might have.
<ul style="list-style-type: none"> • Be available to you after hours for your urgent care needs. 	<ul style="list-style-type: none"> • Let us know when you see other health care providers so we can help to coordinate the best care for you.
<ul style="list-style-type: none"> • Keep you up-to-date on all your vaccines and preventive screening test. 	<ul style="list-style-type: none"> • Contact us after hours only if your issue cannot wait until the next work day.
<ul style="list-style-type: none"> • Communicate clearly with you so that you understand your condition(s) and all your options. 	<ul style="list-style-type: none"> • Schedule at least one office visit per year to perform health maintenance.
<ul style="list-style-type: none"> • Work with you to provide options that work best for your medical insurance plan. 	<ul style="list-style-type: none"> • Learn about your condition(s) and what you can do to stay as healthy as possible. ASK QUESTIONS when there is something that you don't understand.
<ul style="list-style-type: none"> • Notify you of your test results in a timely manner. 	<ul style="list-style-type: none"> • Follow the Plan that we have agreed is best for your health and take medications as they are prescribed.
<ul style="list-style-type: none"> • Follow-up with you after you have been in emergency care or discharged from a hospital. 	<ul style="list-style-type: none"> • Contact us if you do not receive your test result within one week.
<ul style="list-style-type: none"> • Learn about you your family, your health goals and preferences so that we can suggest personalized treatments that make sense for you – every time you seek care. 	<ul style="list-style-type: none"> • If possible, contact us before going to the emergency room or hospital so that we can communicate your medical history to the ER or hospital staff. Follow ER or hospital discharge instructions regarding any follow-up appointments with us.
<ul style="list-style-type: none"> • Coordinate your care as your health needs change. 	<ul style="list-style-type: none"> • Learn about your medical insurance coverage to know what benefits it provides and pay your share of fees when needed.

My team and I look forward to working with you as your primary care provider in your patient-centered medical home.

Patient Name (Print)

Date

Patient Signature

Health Manager or Family Member

Physician Signature